

Cruise in New Caledonia

STOPOVERS IN THE HEART OF THE SOUTH PACIFIC



new
caledonia
Pacific heart ®



Explore the different stopovers in the archipelago



10 km



Any additional New Caledonian destinations may be requested and prospected by your dedicated port agent in New Caledonia!



DISTANCE IN NAUTICAL MILES BETWEEN PORTS OF CALL

	Nouméa	Isle of Pines	Maré	Lifou
Nouméa	0	69	110	146
Isle of Pines	69	0	93-109	135-166
Maré	110	93-109	0	80
Lifou	146	135-166	80	0

NOUMÉA
OUTER & INNER
HARBOURS



LIFOU
EASO BAY



Lifou
Drehu

MARÉ
TADINE BAY



Maré
Nengone

Île des Pins
Kunié



ISLE OF PINES
KUTO BAY



NOUMÉA – Pacific's French touch

Nouméa is always somewhere between the sweet life of the South Pacific and the French urban touch. Disembarking in the heart of the capital, just a short walk from the city centre and a short drive from its beautiful beaches, cruisers have access to a very wide choice of activities, shops, museums, bakeries, cafés and restaurants. In addition to the many attractions of a modern city, Nouméa offers many opportunities for excursions to the surrounding islets and nature parks. The perfect mix of relaxation and discovery!



PORT ACCESS

CONTAINERS QUAY (OUTER HARBOUR)

- Length of Berth: 680 m (853 yd) (1 cruise ship allowed)
- Height of Berth: 3m (3.2 yd) at low tide
- Max LOA: 350 m (382.7 yd)
- Max Draft: 10.3 m (11.2 yd)
- Tidal range: 1.80 m (1.9 yd)
- Tugging compulsory for ships over 60 m (65.6 yd) LOA
- Absence of shore gangway
- Distance to the city: 1 km (0.6mi)
- Compulsory shuttle buses for the guests from the port to the Cruise Passenger Terminal (provided by cruise lines)
- Possible tour operator pickup from ships for tours purchased on board

QUAI DES LONGS COURRIERS (INNER HARBOUR)

- Length of Berth: 110 m (185.9 yd)
- Height of Berth: 3m (3.2 yd) at low tide
- Max LOA: 262 m (286.5 yd)
- Max Draft: 8.9 m (9.7 yd)
- Tidal range: 1.80 m (1.9 yd)
- 25 knots maximum
- Tugging compulsory for ships over 60 m (65.6 yd) LOA
- Absence of shore gangway
- Walking distance from city center
- At the **cruise terminal**, you'll find various touristic services and amenities including currency exchange desks, independent tour operators, free WiFi, craft markets, and more.



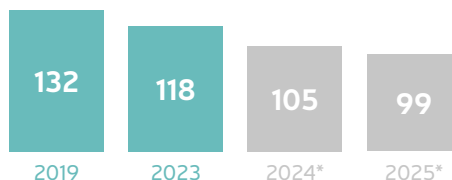
TOP SHORE EXCURSIONS



- **Amedee Lighthouse** (island daytrip)
- **Best of Noumea** (scenic bus)
- **Lagoon Snorkelling tours** (snorkelling)
- **Noumea Aquarium** (aquarium)
- **Tchou Tchou Train / The green train** (city tour)
- **Tjibaou Cultural Center** (museum)
- **Master islet / Duck Island** (island tour)
- **Country tours / Private tours** (Noumea and surroundings)
- **Lemon Bay and Anse Vata** (shark-protected beaches)



EVOLUTION OF CALLS



*Scheduled stopover TBC





LIFOU – Kanak spirits

Lifou beckons with more than just its breathtaking landscapes. This coral island offers a mesmerising natural allure that speaks to even the most discerning travellers. Its crystal-clear turquoise waters, awe-inspiring cliffs, verdant tropical forests, and expansive caves create an environment that satisfies the desires of adventurous souls. Beyond its natural wonders, Lifou offers a genuine cultural experience, inviting visitors to immerse themselves in the traditions of the Kanak people. From traditional performances of song and dance to exploring the secrets of vanilla cultivation, from diving into the vibrant reef to savouring local culinary delights, Lifou promises an unforgettable journey into the heart of New Caledonia's rich heritage and natural splendour.

PORT ACCESS

⚓ EASO BAY

- Anchorage (1 cruise ship allowed)
- Max draft: 10 m (10.9 yd)
- Minimum depth alongside: 2.1 m (2.3 yd)
- Tender distance from anchorage: 500 m (0.3 mi)
- Cruise ship tenders only
- Pier Capacity: 4 tenders
- Tidal Range: 1.80 m (1.9 yd)
- Cruise passengers disembark at the «**Easo Village**,» a well-appointed reception area equipped with a local market offering handicrafts, food, and more. Additionally, excursion tour operators and various services such as toilets, information desks, and leisure facilities are available to cater to their needs.

RESTRICTIONS

Restrictions apply due to cultural and environmental reasons: maximum 3,500-passenger ships, no cruise ships on January 1st, no more than 3 consecutive calls.

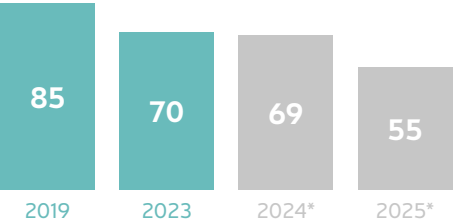
** All excursions for cruise passengers supported by the local customary authorities are sold via Wetre tours.*



SHORE EXCURSIONS*

- **Melanesian encounter** (tribe tour)
- **Cliffs of Jokin** (lookout)
- **Lifou's Vanilla House** (museum)
- **Forest And Secret Grotto** (Melanesian tour)
- **Luecila Beach And Scenic Drive** (tour of the bays)
- **Hike through the ancient forest** (walking tour)

EVOLUTION OF CALLS



*Scheduled stopover TBC





MARÉ – Into the wild

Nestled amidst towering cliffs, Maré invites you into a stunningly unique setting. Its untamed and awe-inspiring beauty harmonises with the warm hospitality of its residents, guaranteeing a memorable experience. Secret coves, rugged basalt formations, and secluded beaches create an atmosphere that offers a profound sense of escape from the world, far removed from your daily routine. It's an unmistakably distinctive destination!

PORT ACCESS

⚓ TADINE BAY

- Anchorage (1 cruise ship allowed)
- Max Draft: 10 m (10.9 yd)
- Minimum depth alongside: 3.5 m (3.8 yd)
- Tender distance from anchorage 300 m (328 yd)
- Cruise ship tenders only
- Pier capacity: 4 tenders
- Tidal Range: 1.80 m (1.9 yd)
- Distance from pier to local market: 200 m (218 yd)
- Distance from pier to closest beach: 20km (12.4 mi)
- Transfer to Yéjélé beach operated by local tour operators and shuttles: 12 km (7.4 mi) distance.



- **Eni tour** (tribe welcome)

RESTRICTIONS

The Maré port of call is in the process of being reopened. At present, **cruise activities are restricted to small-capacity liners** and are evaluated on an individual basis.

** As this stopover is currently being restarted, its choice of shore excursions (sold with the support of the customary authorities via Nengone Explorer) is temporarily limited.*

EVOLUTION OF CALLS



*Scheduled stopover TBC



ISLE OF PINES – Jewel of the Pacific

As you arrive at Kuto Bay, prepare to be enchanted by the natural splendour of this location. The Isle of Pines unfolds as an unspoiled treasure, where towering columnar pines and swaying coconut trees gracefully blend into expansive stretches of powdery white beaches, seamlessly merging with crystal-clear waters. Amidst this idyllic backdrop, visitors are greeted by the local community with traditional songs and dances. You'll discover an array of local products, handcrafted items, and a multitude of activities to engage in on the island: from scuba diving and snorkelling to cultural excursions and boat trips to nearby islets, the options are plentiful.

PORT ACCESS

⚓ KUTO BAY

- Anchorage (1 cruise ship allowed)
- Max Draft: 10 m (10.9 yd)
- Minimum depth alongside: 1.5 m (1.6 yd)
- Tender distance from anchorage: 700 m (0.4 mi) #1 and 1,000 m (0.6 mi) #2
- Cruise ship tenders only
- Pier capacity: 2 tenders
- Tidal range: 1.80 m (1.9 yd)
- Local market and tour operators



- **Island Legacy** (Kanak heritage)
- **A day at Le Meridien Resort** (Oro bay)
- **Moro island lagoon explorations** (islet)
- **Turtle bay encounter** (snorkelling)
- **Ruins in paradise** (penal colony heritage)

RESTRICTIONS

Since the Covid crisis, the cruise stopover on the Ile des Pins has been closed, as the conditions for its reopening are still being discussed by local stakeholders.

**Following the Covid crisis, the cruise stopover on the Isle of Pines has been suspended, with discussions ongoing among local stakeholders regarding the conditions for its reopening.*

EVOLUTION OF CALLS



*Scheduled stopover TBC

Practical Information

CUSTOMS & VISA

The customs service is dedicated to supporting cruise lines with all customs formalities and offers streamlined procedures while ensuring full compliance with existing regulations. Passengers from various countries, including Australians, New Zealanders, Americans, EU citizens, and Japanese, among others, are exempt from visa requirements during their stopover, provided they meet specific conditions. Foreign visitors must hold a passport valid for at least three months beyond their visit to New Caledonia. Crew members are governed by the regulations outlined in the London Convention, based on their status.

france-visas.gouv.fr/en/visa-wizard

P.A.N.C. SERVICES

The Noumea port of call, managed by the Autonomous Port of New Caledonia, provides comprehensive services for visiting ships. Vessels can conveniently access fuel, high-quality drinking water, and supplies directly from the quay. Bunkering operations adhere strictly to international safety standards. Additionally, a compulsory shuttle service ensures easy access to a vibrant ferry terminal during each cruise call. Here, visitors can find a tourist information centre, a market showcasing local creations, and a section dedicated to tour operators offering day trips.

noumeaport.nc/les-services/les-agents-maritimes/

PORT CHARGES

Cruise ships receive a 50% discount on entry fees, payable only at the first port of call in New Caledonia, and there are no docking charges in Noumea. However, it should be noted that tariff regulations will gradually evolve over the next few years, including the introduction of a cruise tax to support the sector's development in New Caledonia.

PILOTAGE

In New Caledonia's inland waters, including Grande Terre, the Loyalty Islands, Isle of Pines, and outer islands, pilotage is mandatory for vessels exceeding 60 meters in length. Pilotage and towing fees are payable directly to the towing company and the pilots' union. Certain conditions allow exemptions for large yachts ranging from 60 to 80 meters in length.

www.pilotage-maritime.nc/reglementation

HEALTH & SAFETY

New Caledonia, as a secure destination, boasts robust health and safety standards, comparable to major developed nations. Alongside hospitals and clinics in Greater Nouméa, the territory features a well-established network of dispensaries and security services equipped to handle immediate emergencies. Aircraft assistance, including planes and helicopters, ensures swift interventions across the entire region as needed.

TOUR OPERATORS & EXCURSIONS

At each port of call, including Nouméa, Lifou, Maré, and the Isle of Pines, cruise passengers benefit from a centralised location where approximately fifteen English-speaking tour operators provide over fifty excursions tailored for them. These terminals offer various complimentary amenities such as markets, WiFi, and restroom facilities. This setup facilitates exploration of the capital and its surroundings through both group and private tours, encompassing city tours, island visits, water and land-based activities, and opportunities to be immersed in Kanak culture and tribal life on the islands.



SHIPPING COMPANIES

AGENCE KENUA

Phone: (687) 28.45.45
Email: portagent@kenua.nc

AGENCE MARITIME BALLANDE

Phone: (687) 23.29.10
Email: amb@amb.nc
Web: www.amb.nc

A.M.R.P.P.

Phone: (687) 27.55.62
Email: amrpp@groupepdang.nc
Web: www.amrpp.nc

SATO MARITIME SERVICES

Phone: (687) 28.11.22
Email: operation@sato.nc
Web: www.sato.nc

AIR CONNECTIONS

New Caledonia serves as a central hub for the South Pacific islands, with convenient air connections provided by airlines such as Aircalin, Qantas, Air New Zealand, Fiji Airways, and Air Vanuatu. These carriers offer direct flights from major locations including Australia, Fiji, Japan, New Zealand, Singapore, Vanuatu, and French Polynesia, facilitating easy team rotations and travel.

HEAD OF THE LINE

New Caledonia is well-equipped to receive small and medium-sized cruise liners, sparing travellers several days at sea. With convenient air access and a wide range of accommodations, passengers from around the globe can easily reach the archipelago before embarking. The destination's contrasts and unique attractions make for captivating stopovers in its lagoon, and its proximity to neighbouring destinations allows for seamless integration into extended cruise itineraries.



Contact us

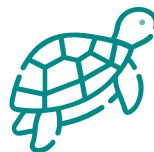
FOR ALL ENQUIRIES
ABOUT CRUISING
IN NEW CALEDONIA

Why choose New Caledonia?



IDEALLY LOCATED

New Caledonia serves as the gateway to the islands of the South Pacific, a mere two days away from Australia and New Zealand by sea, and less than a day's journey from neighbouring destinations like Vanuatu and Fiji.



A NATURAL WONDER AWAITS

Cruise passengers exploring the archipelago are treated to the largest enclosed lagoon on the planet, spanning over 18,576 km² and brimming with unparalleled biodiversity. This pristine paradise, boasting a rich tapestry of flora and fauna, is complemented by a temperate climate year-round, with an average annual temperature of 25°C.



MODERN INFRASTRUCTURE

Spreading over 1,000 hectares with two fully equipped harbours, the Port of Nouméa is primed to accommodate a vast array of vessels, boasting a handling capacity exceeding 5 billion tonnes a year and offering a 10.5-meter draught to accommodate vessels of all sizes.



POPULAR STOPOVER

Welcoming over 343,000 passengers in 2023, the archipelago stands as a favoured stopover for travellers and leading cruise companies such as Carnival, RCCL, Ponant, among others. It's no surprise that it is consistently awarded accolades like the «Cruisers' Choice Cruise Critic - Pacific» award.



DIVERSE TOURISM EXPERIENCE

Spreading over a vast archipelago rich in landscapes and cultures, New Caledonia offers numerous stopovers with distinct atmospheres across its cities, mainland (Grande Terre), and multiple islands. Visitors can explore a plethora of land, water, and air excursions, each offering unique experiences and adventures.



SECURE HAVEN

As a French territory, New Caledonia ensures the utmost safety and development standards. From healthcare and infrastructure to telecommunications and air services, every aspect is meticulously maintained to offer visitors the assurance of a secure and well-equipped destination.